



Return for Credit RMA Form

Please return to service@rubbershox.com

RETURN POLICY

- Product that is non-damaged, opened, or unopened may be returned within fourteen (14) days from the delivery date.
 - If returned opened, there is a 25% restocking fee.
 - If returned unopened, there is a 15% restocking fee.
 - No returns are allowed after 14 days.
 - All returns must be shipped prepaid or will be refused. RubberShox/DuraSHOCK does not pay for return shipping fees.
- Refused shipments will be assessed a Freight fee as charged by the carrier.
- All Returns require an RMA number. please submit a Return For Credit RMA at: <https://www.rubbershox.com/warranty-form.html> or email sales@rubbershox.com and provide the PO/order number and the reason for the return.
- All parts sales are final. Parts cannot be returned for a refund or exchanged. RubberShox/DuraSHOCK customer service agents can assist in the purchase of a part, but are not liable for any misconceptions. Parts are to be purchased at the customer's own discretion.

Date of Purchase (MM/DD/YY) * _____

Invoice Number * _____

Purchase Order# * _____

Model # * _____

Item Condition * (New Un-open Open Box Used Damaged)

Confirmation * Item inside box must be in brand new condition. Any damage/scratch/missing parts, will result in a denied refund.
Check this box only if you agree to these terms

Reseller Name * _____

Contact Name * _____

Phone Number * _____

Email * _____

Return Reason * _____

Please attach a copy of proof of purchase and picture of the package required